

SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST SERVICE CORP. AND ZURICH INSURANCE COMPANY ("ZIC")

Program Effective Date: January 1, 1997

Applicable Policies

Line of			
Business S Program	Company	Policy Number	Expiration Date
Business Program WC & EL TILD	ZIC	WC 8445472-00	1/1/98
GL PAPILR	ZIC	GLO 8445473-00	1/1/98

Loss Limit(s)

Ţ.

The following are the Loss Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policy(les):

- A. The first \$250,000 under Workers' Compensation and Employers' Liabitity ("WC") arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC arising out of occupational disease payable to each affected employee.
- C. The first \$250,000 under Employers" Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$500,000 for each occurrence for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).
- F. With respect to A through E above, ALAE will be handled and paid as follows:

ALAE is included within the limits of liability and the Loss Limit(s) under the Policy(ies) and is paid by You up to the Loss Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) up to the limits of liability under the Policy(ies).

G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limit(s).

Aggregate Retention - Combined for the Incurred WC Deductible and the Incurred GL Retro

All Paid Losses (and paid ALAE) as stated under the Loss Limits above will be stopped at an Aggregate Retention amount of \$2,850,000. The Aggregate Retention shall be adjusted at a rate of 6,889216 per \$100. of audited payroll. In no event shall the Aggregate Retention be less than \$2.850,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

Line of Business	Exposure Base	Rale per \$100	<u>Premium</u>
	Payroll		
WC/EL	(41,369,000)	.45652	\$188,858

If Taxes are adjustable and billed separately, or if identified for those states requiring payment on the full Standard Premium, add the following schedule:

Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

Formula: IL + IALAE x LCF + Basic X TM = ERP

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF), plus
Basic times
Tax Multiplier (TM), equals
Earned Retrospective Premium (ERP)

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$10,720. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited payroll.

Maximum Retrospective Premium

The maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a Minimum Aggregate Retention of \$2,850,000 based on a rate of 6.889216 per \$100. of audited payroll.

See Aggregate Amount under Combined Elements.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$10,388. that is adjustable at a rate of \$19.81% per \$100 of audited standard premium.
- B. Tax Multiplier

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Mulliplier
GL	1.032

Combined Elements

A. Excess Premium is a minimum amount that is adjustable as follows:

<u>Line of Business</u>	Exposure Base	Rate per \$1000	<u>Premium</u>
	•		
GL	Revenue	.52722	\$28,823.

Combined Elements (continued)

B. Loss Based Assessments - Incurred WC Deductible

You will be billed for the actual state LBA at each adjustment. The current rates applied to WC Incurred Losses are as follows:

State	<u>Percentage</u>
NY	21.5% of Paid Loss

C. Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	<u>LCF</u>
WC/EL	1.09
GL	1.09

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

Audit (continued)

At each adjustment, You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund - (Loss Fund)

Initial Loss Reimbursement Fund amount is \$200,627, due in 12 installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Deductible Amount(s), Incurred ALAE, and Incurred ALAE at the first adjustment, and LBA, as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; times
- (b) the LCF; plus
- (c) WC Incurred Losses times applicable state LBA; equals
- (d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

Collateral

. If no collateral is required at inception, add:

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. John L. Rowley

Address:

Ablest Service Corp. 45 Anderson Road Buffalo, N.Y. 14225

If to Us:

Zurich Insurance Company

Address:

Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056

Attention: Ben Grado

Telephone:

(847) 605-6805

Telefax:

(847) 605-6832

The parties have caused the Specifications, effective January 1, 1997 to be signed by their duly authorized representatives and witnessed.

ABLEST SERVICE CORP.	ZURICH INSURANCE COMPANY,
	U.S. BRANCH
By: Mang 1 Kashue.	U.S. BRANCH By: Salute lufare
Title: Treasures CAC	Tille: Assistant Vice President
,	Tito, 7 todatem 1700 y Todiasm
Wilness: five. M. allen-	Witness: (Dui Dur
Date: 4/19/97	Date: 6/11/97



SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST SERVICE CORP. AND ZURICH INSURANCE COMPANY ("ZIC")

Program Effective Date: January 1, 1998

Applicable Policies

Line of				
Business	Program	Company	Policy Number	Expiration Date
WC & EL	IDP	ZIC	WC 8445472-01	1/1/99
WC & EL	ILR	ZIC	WC 8445534-01	1/1/99
GL.	ILR	ZIC	GLO 8445473-01	1/1/99

Loss Limit(s)

The following are the Loss Limit(s) applying to all losses, claims, sults, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A. The first \$250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC coverage arising out of occupational disease payable to each affected employee.
- C. The first \$250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$500.000 for each occurrence for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).
- F. With respect to A. B, C, D and E above, ALAE will be handled and paid as follows:

Loss Limit(s) (continued)

ALAE is Included within the limits of liability and the Loss Limit(s) under the Policy(les) and is paid by You up to the Loss Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) up to the limits of liability under the Policy(les).

G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limit(s).

Aggregate Retention - Combined for C.H. Heist Corp. and Ablest Service Corp. and applies to the Incurred WC Deductible and the Incurred WC Retro (WI only) and GL Retro.

All Paid Losses (and paid ALAE) as stated under the Loss Limit(s) above will be stopped at an Aggregate Retention Amount of \$4,000,000. The Aggregate Retention shall be adjusted at a rate of 5.545174 per \$100. of audited payroll. In no event that the Aggregate Retention be less than \$4,000,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

Line of Business	Exposure Base	Rate per \$100	<u>Premium</u>
	Payroll		
WC/EL	(57,943,000)	.330036	\$191,233.

- A. Aggregate Deductible Charge is included.
- B. Excess Premium is included
- C. Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

Formula: IL + IALAE x LCF + Basic X TM = ERP

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF), plus Basic times

Tax Multiplier (TM), equals

Earned Retrospective Premium (ERP).

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of <u>\$8,384</u>. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited subject premium.

Maximum Retrospective Premium

The maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$4,000,000. based on a rate of 5.545174 per \$100 of audited payroll.

The Maximum Retrospective Premium is not reduced by the payment of ALAE. The ALAE paid by You in accordance with the terms of this Agreement is in addition to the Maximum Retrospective Premium.

Retrospective Premium Elements

A. Basic is a minimum amount of \$8,132. that is adjustable at a rate of \$21.57% per \$100 of audited subject premium.

B. Tax Multiplier

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Multiplier
WC/EL (WI only)	1.031
GL	1.031

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll unless otherwise stated in this Agreement.

Combined Elements (continued)

A. Excess Premium is a minimum amount that is adjustable as follows:

Line of Business	Exposure Base	<u>Rate</u>	<u>Premium</u>
WC/EL (WI only)	Payroll	Per \$100.	Incl in Basic
GL (\$74,850,000)	Revenue	.34532 per \$1,000	\$25,847.

B. Premium Surcharges

The amount based on current rates is \$7.571. and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and retrospective Premium:

Missouri \$ 86. New York \$7,192.

C. Loss Based Assessments

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments.

D. Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	<u>LCF</u>
WC/EL	1.08
GL	1.08

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment, You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund - (Loss Fund)

Initial Loss Reimbursement Fund amount is <u>\$136,046</u>, due in 12 installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Deductible Amount(s), Incurred ALAE, and LBA, as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; times
- (b) the LCF; plus
- (c) WC Incurred Losses times applicable state LBA: equals
- (d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due.

At each adjustment. You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. John L. Rowley

Address:

Ablest Service Corp. 45 Anderson Road Buffalo, N.Y. 14225

If to Us:

Zurich Insurance Company

Address:

Administrative Offices 1400 American Lane

Schaumburg, Illinois 60196-1056 Attention: Assistant General Counsel

Telephone:

(847) 605-6002

Telefax:

(847) 605-4356

The parties have caused the Specifications, affective January 1, 1998 to be signed by their duly authorized representatives and witnessed.

ABLEST SERVICE CORP.	ZURICH INSURANCE COMPANY, U.S. BRANCH
Byllas / Kistura	By: RS Five
Title: TRABULTA, CHO	Title: Vice President
Witness:	Witness: Cathin Duran
Date: 7/16/98	Date: 4115/48

ī



SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST SERVICE CORP. etal AND ZURICH AMERICAN INSURANCE COMPANY ("ZAIC)

Program Effective Date: January 1, 1999

LOSS SENSITIVE SERVICES

SEP 22 1999

Applicable Policies

Line of				
Business	Program	Company	Policy Number	Expiration Date
WC & FI	ILD	ZAIC	WC8445472-02	1/1/2000
WC & EL	ILR	ZAIC	WC8445534-02	1/1/2000
GL.	ILR	ZAIC	GLO8445473-02	1/1/2000

Loss Limit(s)

The following are the Loss Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A The first \$ 250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$ 250,000 under WC coverage arising out of occupational disease payable to each affected employee.
- C. The first \$ 250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$ 250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$ 500,000 for each occurrence for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).

F. With respect to A through E above, ALAE will be handled and paid as follows:

ALAE is included within the limits of liability and the Loss Limit(s) under the Policy(ies) and is reimbursed to Us by You up to the Loss Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) up to the limits of liability under the Policy(ies).

G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limits(s).

Aggregate Retention - Combined for C.H. Heist Corp. and Ablest Service Corp. and applies to the Incurred WC Deductibles and the Incurred WC (WI only), GL and AL Retros.

All Paid Losses [and Paid ALAE], as stated under the Loss Limit(s) above will be stopped at an Aggregate Retention amount of \$4,000,000. The Aggregate Retention shall be adjusted at a rate of <u>5,423287</u> per \$100, of audited payroll. In no event shall the Aggregate Retention be less than \$4,000,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

Line of Business	Exposure Base	Exposure	Rate per (\$100	Premium
WC/.EL	Payroll	59.030,000	.310327 per \$100.	\$183,186.

- A. Aggregate Deductible Charge is included.
- B. Excess Premium is included.
- C. Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

[Formula: [((IL + IALAE) x LCF + Basic] X TM = ERP]

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF) plus
Basic times
Tax Multiplier (TM), equals
Earned Retrospective Premium (ERP)

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$8,152. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited payroll.

Maximum Retrospective Premium

The maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$4,000,000 based on a rate of 5,432387 per \$100 of audited payroll.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$7,930 that is adjustable at a rate of <u>23.6%</u> per \$100 of audited standard premium.
- B. Tax Multiplier

The Tax Multiplier is based on Our current rates and is not adjustable.

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Mulliplier
WC/EL	1.028
GL	1.028

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll/revenue unless otherwise stated in this Agreement.

A. Excess Premium is a minimum amount that is adjustable as follows:

Line of Business	Exposure Base	Exposure	Rate per [\$100/\$1000]	<u>Premium</u>
WC/EL	Payroll	lf any	Per \$100.	Incl. in Basic
GL	Revenue	85,000,000	,294553 per \$1000.	25,037.

B. Premium Surcharges

The amount based on current rates is \$4,700, and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: MO & NY

C. Loss Based Assessments - Incurred WC Deductible

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments.

D. Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	LCF
WC/EL	1.08
GL	1.08

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment[:.]

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date [eighteen (18)] months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment, You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund

Initial Loss Reimbursement Fund amount is \$200,328, due in twelve installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Deductible Limit(s), Incurred ALAE and LBA, as determined by Us.

200044

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; [times
- (b) the LCF; plus
- (c) WC Incurred Losses within the Loss Limit(s) times applicable state LBA; equals
- (d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. John L. Rowley

clo C.H. Heist Corp.

Address:

45 Anderson Rd.

Buffalo, NY 14225

Telephone:

716-894-3035

Telefax:

716-897-2896

If to Us:

Zurich American Insurance Company

Address:

Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056 Attention: Assistant Legal Counsel

Telephone: 847-605-6002

Telefax:

847-605-4356

The parties have caused the Specifications, effective January 1, 1999 to be signed by their duly authorized representatives and witnessed.

ABLEST SERVICE CORP. etal

By: Mansel. K. So.

Title: Tredouver, Cdo

Witness: Karl Ulin Ualand

Date: 17 13, 195

÷.

ZURICH AMERICAN INSURANCE COMPANY

Title: Assistant Vice President

Wilness: Carlin Duran

Date: 4/26/99



SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN

ABLEST SERVICE CORP. etal AND

ZURICH AMERICAN INSURANCE COMPANY ("ZAIC)

Program Effective Date: January 1, 2000

Applicable Policies

Line of				
<u>Business</u>	Program	Company	Policy Number	Expiration Date
WC & EL	ILD	ZAIC	WC8445472-03	1/1/2001
WC & EL	ILR	ZAIC	WC8445534-03	1/1/2001
GL	ILR .	ZAIC	GLO8445473-03	1/1/2001

Loss Limit(s)

j,

The following are the Loss Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A. The first \$ 250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$ 250,000 under WC coverage arising out of occupational disease payable to each affected employee.
- C. The first \$ 250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$ 250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$ 500,000 for each occurrence for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).

F. With respect to A through E above, ALAE will be handled and paid as follows:

ALAE is included within the limits of liability and the Loss Limit(s) under the Policy(ies) and is reimbursed to Us by You up to the Loss Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) up to the limits of liability under the Policy(ies).

G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limits(s).

Aggregate Retention - Applies to the Incurred WC Deductible and the Incurred WC (WI only), GL and AL Retros.

All Paid Losses [and Paid ALAE], as stated under the Loss Limit(s) above will be stopped at an Aggregate Retention amount of \$2,800,000. The Aggregate Retention shall be adjusted at a rate of 3.9587 per \$100, of audited payroll. In no event shall the Aggregate Retention be less than \$2,800,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

Line of Business	Exposure Base	Exposure	Rate per \$100	<u>Premium</u>
WC/EL	Payroll	70,180,000	.284325 per \$100.	\$199,539.

- A. Aggregate Deductible Charge is included.
- B. Excess Premium is included.
- C. Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

[Formula: (((IL + IALAE) x LCF + Basic) X TM = ERP]

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF) plus
Basic times
Tax Multiplier (TM), equals
Earned Retrospective Premium (ERP)

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$14,188. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited payroll.

Maximum Retrospective Premium

The maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$2,800,000 based on a rate of 3,9587 per \$100 of audited payroll.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$13.815 that is adjustable at a rate of 44.04% of audited standard premium.
- B. Tax Multiplier

The Tax Multiplier is based on Our current rates and is not adjustable.

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Multiplier
WC/EL	1.027
GL	1,027

Z00050 -

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll/revenue unless otherwise stated in this Agreement.

A. Excess Premium is a minimum amount that is adjustable as follows:

Line of Business	Exposure Base	Exposure	Rate per (\$100/\$1000)	<u>Premium</u>
		•		
WC/EL	Payroll	550,000	Per \$100.	Incl. in Basic
GL	Revenue	100,350,000	.559 per \$1000.	56,096.

B. Premium Surcharges

The amount based on current rates is \$8,498, and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: NY

C. Loss Based Assessments - Incurred WC Deductible

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments.

D. Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	LCF
WC/EL	1.08
GL	1.08

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date [eighteen (18)] months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment, You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund

Initial Loss Reimbursement Fund amount is \$234,028, due in twelve installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Deductible Limit(s), Incurred ALAE and LBA, as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; (times
- (b) the LCF; plus
- (c) WC Incurred Losses within the Loss Limit(s) times applicable state LBA; equals
- (d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

200052

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. Mark Kashmanian

c/o Ablest Service Corp.

Address:

45 Anderson Rd.

Buffalo, NY 14225

Telephone:

716-894-3035

Telefax:

716-897-2896

If to Us:

Zurich American Insurance Company

Address:

Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056 Attention: Assistant Legal Counsel

Telephone: 847-605-6002

Telefax:

847-605-4356

The parties have caused the Specifications, effective January 1, 2000 to be signed by their duly authorized representatives and wilnessed.

ABLEST SERVICE CORP. etal

By: Mar V. K.sk

Title: TUCASUVER (AC

Witness Fish M Willen Willegak

Date: 1// 0/07

ZURICH AMERICAN INSURANCE

COMPANY

Title: Assistant Vice President

Witness: Gib.: A.

Date: 1262000

Agreement No. 010101b

SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST INC.

AND

ZURICH AMERICAN INSURANCE COMPANY("ZAIC")

Program Effective Date: January 1, 2001

Applicable Policies

Line of				
Business	Program	Company	Policy Number	Expiration Date
WC & EL	ILD	ZAIC	WC8445472-04	1/1/2002
WC & EL	ILR	ZAIC	WC8445534-04 Ø	1/1/2002
GL	ILR	ZAIC	GLO8445473-03	1/1/2002

Loss Limit(s)

The following are the Loss Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A. The first \$250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC coverage arising out of occupational disease payable to each affected employee.

INDEDRSP 3/00

- C. The first \$250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$500,000 for each occurrence all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).
- F. With respect to A through E above. ALAE will be handled and paid as follows:
 - ALAE is included within the limits of liability and the Loss Limit(s) under the Policy(ies) and is reimbursed to Us by You up to the Loss Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) up to the limits of liability under the Policy(ies).
- G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limit(s)

Aggregate Retention - Applies to the Incurred WC Deductible and the Incurred WC (WI only) and Gt. Retro.

All Paid Losses and Paid ALAE, as stated under the Loss Limit(s) above will be stopped at a Aggregate Retention amount of \$2,800,000. The Aggregate Retention shall be adjusted at a rate of 3.28107% of audited payroll. In no event shall the Aggregate Retention be less than \$2,800,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

			Rate % of			
<u>Lir</u>	ne of Business	Exposure Base	Exposure	Audited Payroll	Premium	
	WÇ/.EL	Payroll	85,338,000	.289901%	247,396.	

- A. Aggregate Deductible Charge is included.
- B. Excess Premium is included.
- C. Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

Formula: [((IL + IALAE) x LCF + Basic) X TM = ERP

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF), plus Basic times

Tax Multiplier (TM), equals

Earned Retrospective Premium (ERP)

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$14,583. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited payroll.

Maximum Retrospective Premlum

The maximum Retrospective Premium is unlimited: however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$2.800,000 based on a rate of 3.28107% of audited payroll.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$14,200 that is adjustable at a rate of 29% of audited standard premium.
- B. Tax Mulliplier

The Tax Multiplier is based on Our current rates and is not adjustable.

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Multiplier
WC/EL	1.027
GL	1.027

INDEDRSP 3:00

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll and revenue unless otherwise stated in this Agreement.

Excess Premium is a minimum amount that is adjustable as follows:

Line of Business	Exposure Base	Exposure	Rate	Premium
WC/EL	Payroll	616,000	.094156% of Payroll	580.
GL	Revenue	120,280,000	398387 per \$1000	47,918.

Premium Surcharges

The amount based on current rates is \$16,580 and is subject to change at audil. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: NY

Loss Based Assessments - Incurred WC Deductible

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments. If there are WC Incurred Losses in states for which Loss Based Assessments are payable, the amount(s) You are obligated to reimburse Us for will be included in the calculation of the Loss Reimbursement Fund and the Retrospective Premium Adjustments based on the effective state rates.

New or Modified State Assessments

If any state should require a new assessment or surcharge, or change the basis upon which an assessment or surcharge is calculated after the program effective date, you will be billed for such an assessment or surcharge according to state regulations.

Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	<u>LCF</u>
WC/EL	1.09
GL.	1.09

Premium and Loss Reimbursement Fund Payment

The Deductible Premium and the Loss Reimbursement Fund for the states under the IDP and the Standard Premium for the states under the ILR and Combined Elements are payable in twelve installments due on the following dates:

1/10/2001, 2/10/2001, 3/10/2001, 4/10/2001, 5/10/2001, 6/10/2001, 7/10/2001, 8/10/2001, 9/10/2001, 10/1/2001, 11/10/2001 and 12/1/2001

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment. You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund

Initial Loss Reimbursement Fund amount is \$490,952 due in twelve installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Loss Limit(s), Incurred ALAE and LBA, as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; times
- (b) the LCF; plus
- (c) WC Incurred Losses within the Loss Limit(s) times applicable state LBA; equals

INDEDRSP 3/00

(d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due. However, in no event will the amount of the Loss Reimbursement Fund be in excess of the Aggregate Deductible.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. Mark Kashmanian

C/o Ablest Inc.

Address:

1901 Ulmerton Road

Suite 300

Clearwater, FL 33762

Telephone:

727-299-1200

Telefax:

727-299-1297

If to Us:

Zurich American Insurance Company

Address:

Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056

Attention: Assistant General Counsel

Telephone: 847-605-6002

Telefax:

847-605-4356

The parties have caused the Specifications, effective January 1, 2001 to be signed by their duly authorized representatives and witnessed.

ABLEST INC.

By: Wac 1. K. Shi

Tille: THUASUVER CAO

Witness: Affail Lill

Date: 3 (8/c1

ZURICH AMERICAN INSURANCE

COMPANY

Title: Assistant Vice President

Witness: GTA.: Dura

Date: 3/6/2001

Agreement No. 010102b

SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN

ABLEST INC.

AND

ZURICH AMERICAN INSURANCE COMPANY("ZAIC")

Program Effective Date January 1, 2002

Applicable Policies

Line of				
Business	Program	Company	Policy Number	Expiration Date
WC & EL	ILD	ZAIC	WC 8445472-05	1/1/2003
WC & EL	ILR	ZAIC	WC 8445534-06	1/1/2003
GL	ILR	ZAIC	GLO 8445473-05	1/1/2003

Loss Limit(s) and/or Deductible Limit(s)

The following are the Loss Limit(s) and/or Deductible Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A. The first \$250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC coverage arising out of occupational disease payable to each affected employee.

INDEDRSP 3/00

- C. The first \$250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$500,000 for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).
- F. With respect to A through E above, ALAE will be handled and paid as follows:

ALAE is included within the limits of liability and the Loss Limit(s) and/or Deductible Limit(s) under the Policy(ies) and is reimbursed to Us by You up to the Loss Limit(s) and/or Deductible Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) and/or Deductible Limit(s) up to the limits of liability under the Policy(ies). or

G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limit(s) and/or Deductible Limit(s)

Combined Minimum Loss Amount - Combined for WC ILD, WC ILR and GL ILR

At eighteen (18) months after the program effective date, all incurred losses and incurred ALAE as stated under the Loss Limit(s) and/or Deductible Limit(s) above will be subject to a minimum amount of \$750,000. The combined minimum loss amount will be adjusted at a rate of 1.147315% of audited WC payroll. In no event shall the combined minimum loss amount be less than \$750,000.

Fire Physics 24399 1978 632, 027, 1.147315% = #904,452.

Defactions Physics 76.802,628 1980 physics Arrount @consiles is over Minister.

Aggregate Retention – Applies to the Incurred WC Deductible and the Incurred WC (WI only) and GL Retro.

All Paid Losses and Paid ALAE, as stated under the Loss Limit(s) and/or Deductible Limit(s) above will be stopped at an Aggregate Retention amount of \$2,800,000. The Aggregate Retention shall be adjusted at a rate of 4.235557% of audited payroll. In no event shall the Aggregate Retention be less than \$2,800,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

				Minimum
Line of Business	Exposure Base	Exposure	Rate	Premium
WC/EL	Payroll	65,370,000	.5350787%	S349,781.

- A. Aggregate Deductible Charge is included.
- B. Excess Premium is included.
- C Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

Formula: IL + IALAE x LCF + Basic X TM = ERP

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF), plus
Basic times
Tax Multiplier (TM), equals
Earned Retrospective Premium (ERP), plus
Excess Premium

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$15,450. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited subject premium.

Maximum Retrospective Premium

Basic = \$15,000 x 1.03 \$15,450

The Maximum Retrospective Premium is unlimited; however, the incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$2,800,000 based on a rate of 4.235557% of audited payroll.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$15,000 that is adjustable at a rate of 29% of subject premium.
- Supject Premium = #773 121% #224 -> 132 Mills B. Tax Multiplier

The Tax Multiplier is based on Our current rates and is not adjustable

The following are the average rates charged based on the state distribution of Your premium;

Line of Business	Tax Multiplier_
WC/EL	1.03
GL	1.03

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll unless otherwise stated in this Agreement.

Excess Premium is a minimum amount that is adjustable as follows:

				Minimum
Line of Business	Exposure Base	Exposure	Rate	Premium
WC/EL.	Payroll	373,000	.2823056%	\$ 1,053.
GL	Revenue	93,034,400	.519098 per \$1,000	\$48,294.

Premium Surcharges

The amount based on current rates is \$12.798. and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: NY

Loss Based Assessments

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments. If there are WC Incurred Losses in states for which Loss Based Assessments are payable, the amount(s) You are obligated to reimburse Us for will be included in the calculation of the Loss Reimbursement Fund and the Retrospective Premium Adjustments based on the effective state rates.

New or Modified State Assessments

If any state should require a new assessment or surcharge, or change the basis upon which an assessment or surcharge is calculated after the program effective date, you will be billed for such an assessment or surcharge according to state regulations.

Unallocated Loss Adjustment Expense

The LCF is applied to Incurred Loss, plus Incurred ALAE, as follows:

Line of Business	<u>LCF</u>
· WC/EL	1.10
GL	1,10

Premium and Loss Reimbursement Fund Payment

The Deductible Premium and the Loss Reimbursement Fund for the states under the IDP and the Standard Premium for the states under the ILR and Combined Elements are payable in twelve installments due on the following dates:

1/10/2002	7/10/2002
2/10/2002	8/10/2002
3/10/2002	9/10/2002
4/10/2002	10/10/2002
5/10/2002	11/10/2002
6/10/2002	12/20/2002

Audit .

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment, You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund

Initial Loss Reimbursement Fund amount is \$750,000 due in twelve (12) installments as stated in this Agreement.

The amount paid by You includes expected Incurred Losses within the Loss Limit(s), Incurred ALAE, as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; times
- (b) the LCF; plus

- (c) WC Incurred Losses within the Loss Limit(s) times applicable state LBA; equals
- (d) adjusted Loss Reimbursement Fund

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due. However, in no event will the amount of the Loss Reimbursement Fund be in excess of the Aggregate Retention.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date.

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure Your obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to You:

Mr. Mark Kashmanian

c/o Ablest Inc.

Address:

1901 Ulmerton Road

Suite 300

Clearwater, Florida 33762

Telephone: (727) 299-1200

Telefax:

(727) 299-1297

If to Us:

Zurich American Insurance Company

Address:

Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056 Attention: Assistant General Counsel

Telephone: (847) 605-6002

Telefax:

(847) 605-4356

The parties have caused the Specifications, effective <u>January 1, 2002</u> to be signed by their duly authorized representatives and witnessed.

ABLEST INC.
By: Wan A. Kistman
Title: The Ashivia
Witness: Lucc Porth
Date: <u>イ(3ッ)oz</u>
ZURICH AMERICAN INSURANCE COMPANY
By: fary Eight
Title: Assistant Vice President
Witness: Dince Martin
0-100 6/20/02

6

Agreement No. 010103b

SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST INC. AND ZURICH AMERICAN INSURANCE COMPANY("ZAIC")

Program Effective Date January 1, 2003

Applicable Policies

Line of				
Business	Program	Company	Policy Number	Expiration Date
WC & EL	ILO	ZAIC	' WC 8445472-06	1/1/2004
WC & EL	ILR	ZAIC	WC 8445534-07	1/1/2004
Gt.	ILR	ZAIC	· GLO 8445473-06	1/1/2004

Loss Limit(s) and/or Deductible Limit(s)

The following are the Loss Limit(s) and/or Deductible Limit(s) applying to all losses, claims suits, actions or other proceedings with respect to all coverages provided under the Policy(ies):

- A The first \$250,000 under Workers' Compensation ("WC": coverage arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC coverage arising out of occupational disease payable to each affected employee.

INDEDRSP 3/00

- C. The first \$250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees
- D. The first \$250,000 under Et. coverage arising out of occupational disease payable to each affected employee.
- E. The first \$500,000 for all of the coverages provided under the Commercial General Liability ("GL") Policy(ies).
- F. With respect to A through F above, ALAE will be handled and paid as follows:
 - ALAE is included within the limits of liability and the Loss Limit(s) and/or Deductible Limit(s) under the Policy(ies) and is reimbursed to Us by You up to the Loss Limit(s) and/or Deductible Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) and/or Deductible Limit(s) up to the limits of liability under the Policy(ies).
- G. The limits of liability under the Policy(ies) shall be reduced by the application of the Loss Limit(s) and/or Deductible Limit(s)

Combined Minimum Loss Amount -- Combined for WC ILD, WC ILR and GL ILR

At eighteen (18) months after the program effective date, all incurred losses and incurred ALAE as stated under the Loss Limit(s) and/or Deductible Limit(s) above will be subject to a minimum amount of \$750,000. The combined minimum loss amount will be adjusted at a rate of .979751 per \$100 of audited WC payroll. In no event shall the combined minimum loss amount be less than \$750,000.

Aggregate Retention – Applies to the Incurred WC Deductible and the Incurred WC (WI only) and GL Retro.

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$12,196. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited subject premium.

Maximum Retrospective Premium

The Maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$3,125,000 based on a rate of 4.0822991 per \$100 of audited WC payroll.

Retrospective Premium Elements

- A Basic is a minimum amount of \$11,864 that is adjustable at a rate of 29% of subject GL premium.
- B. Tax Multiplier

The Tax Multiplier is based on Our current rates and is not adjustable.

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Multiplier
WC/EL - WI Policy	1.028
GL	1.028

INDEDRSP 3/00

Combined Elements

The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll unless otherwise stated in this Agreement.

Excess Premium is a minimum amount that is adjustable as follows:

				Minimum
Line of Business	Exposure Base	Exposure	Rate	Premium
WC/EL - WI Policy	Payroll	IfAny	.2823056 per \$100	Rate X Payroil
GL	Revenue	110,620,000	5632254 per \$1,000	562,304

Premium Surcharges

The amount based on current rates is \$11,317. and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: NY

Loss Based Assessments

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments. If there are WC Incurred Losses in states for which Loss Based Assessments are payable, the amount(s) You are obligated to reimburse Us for will be included in the calculation of the Loss Reimbursement Fund and the Retrospective Premium Adjustments based on the effective state rates

New or Modified State Assessments

If any state should require a new assessment or surcharge, or change the basis upon which an assessment or surcharge is calculated after the program effective date, you will be billed for such an assessment or surcharge according to state regulations.

5

NOEDRSP 3400

Unallocated Loss Adjustment Expense

The LCF is applied to incurred Loss, plus incurred ALAE, as follows:

Line of Business	LCF
WC/EL	1.10
GL	1,10

Premium and Loss Reimbursement Fund Payment

The Deductible Premium and the Loss Reimbursement Fund for the states under the IDP and the Standard Premium for the states under the ILR and Combined Elements are payable in twelve installments due on the following dates:

1/10/2003	7/10/2003
2/10/2003	8/10/2003
3/10/2003	9/10/2003
4/10/2003	10/10/2003
5/10/2003	11/10/2003
6/10/2003	12/10/2003

Audit

The processing of the audit for all of the adjustable elements of the Program will be deferred until the calculation of the first Retrospective Premium Adjustment.

You will pay the additional premium due Us or We will pay the return premium due You within twenty (20) days of the billing date.

Retrospective Premium Adjustments

The first Retrospective Premium Adjustment will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter by applying the Retrospective Rating Formula.

The amount due at the first Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium and the audited Standard Premium. The amount due at each subsequent Retrospective Premium Adjustment will represent the difference between the Earned Retrospective Premium less the Earned Retrospective Premium calculated at the prior adjustment.

At each adjustment. You will pay the additional premium due Us or we will pay the return premium due You within twenty (20) days of the billing date.

Loss Reimbursement Fund

Initial Loss Reimbursement Fund amount is \$885,000 due in twelve (12) installments as stated in this Agreement.

The amount paid by You includes expected incurred Losses within the Loss Limit(s), incurred ALAE as determined by Us.

The first adjustment of the Loss Reimbursement Fund will be calculated based on a loss valuation date eighteen (18) months after the Program effective date and annually thereafter. Adjustments will be calculated by using the following formula in accordance with the Loss Limit(s) stated above:

- (a) Incurred Losses within the Loss Limit(s) and Incurred ALAE; times
- (b) the LCF; plus
- (c) WC Incurred Losses within the Loss Limit(s) times applicable state LBA; equals
- (d) adjusted Loss Reimbursement Fund

7

INDEORSP 3:00

The adjusted Loss Reimbursement Fund less the Loss Reimbursement Fund held equals the additional or return amount due. However, in no event will the amount of the Loss Reimbursement Fund be in excess of the Aggregate Retention.

At each adjustment, You will pay the additional amount due Us or We will pay the return amount due You within twenty (20) days of the billing date

Collateral

As of the effective date, Collateral is not required under the Program. Collateral requirements will be reviewed periodically and we reserve the right to require Collateral as We deem necessary to secure You, obligations to Us under the Program.

Notices

All notices, letters or other communications required under this Agreement shall be in writing and addressed as follows:

If to Your Vincent J. Lombardo

V.P./Chief Financial Officer

c/o Ablest Inc.

Address: 1901 Ulmarton Road 1

Suite 300

Clearwater, Florida 33762

Telephone: (727) 299-1200

Telefax: (727) 299-1297

If to Us: Zurich American Insurance Company

Address: Administrative Offices

1400 American Lane

Schaumburg, Illinois 60196-1056 Attention: Assistant General Counsel

Telephone: (847) 605-6002

Telefax: (847) 605-4356

The parties have caused the Specifications, effective <u>January 1</u>, 2003 to be signed by their duly authorized representatives and witnessed.

ву: Vist 9 111 - 11
Title: YP 4570
Wikness:
Date: 2/3/03
ZURICH AMERICAN INSURANCE COMPANY
By: / pacy Exist
Title: Assistant Vice President
Witness: (dilla la

ABLEST INC.

10

Agreement No. 010104b

SPECIFICATIONS TO INCURRED DEDUCTIBLE AND INCURRED LOSS RETROSPECTIVE RATING AGREEMENT BETWEEN ABLEST INC. AND



ZURICH AMERICAN INSURANCE COMPANY("ZAIC")

Program Effective Date January 1, 2004

Applicable Policles

Line of				
Business F	^o rogram	Company	Policy Number E	xplration Date
WC & EL I	LD	ZAIC	WC 8445472-07	1/1/2005
WC & EL I	LR	ZAIC	WC 8445534-08	1/1/2005
GL I	LR	ZAIC	GLO 8445473-07	1/1/2005
AL I	l.D	ZAIC	BAP 8445812-00	1/1/2005

Loss Limit(s) and/or Deductible Limit(s)

The following are the Loss Limit(s) and/or Deductible Limit(s) applying to all losses, claims, suits, actions or other proceedings with respect to all coverages provided under the Policies:

- A. The first \$250,000 under Workers' Compensation ("WC") coverage arising out of each accident involving one or more employees.
- B. The first \$250,000 under WC coverage arising out of occupational disease payable to each affected employee.

INDEORSP 3/00

- C. The first \$250,000 under Employers' Liability ("EL") coverage arising out of each accident involving one or more employees.
- D. The first \$250,000 under EL coverage arising out of occupational disease payable to each affected employee.
- E. The first \$150,000 for all of the coverages provided under the Commercial General Liability ("GL") Policies.
- F. The first \$100,000 for each accident for all of the coverages provided under the Automobile Liability ("AL") Policy.
- G. With respect to A through F above, ALAE will be handled and paid as follows:

ALAE is in addition to the limits of liability and included within the Loss Limit(s) and/or Deductible Limit(s) under the Policies and is reimbursed to Us by You up to the Loss Limit(s) and/or Deductible Limit(s). We pay the indemnity and ALAE excess of the Loss Limit(s) and/or Deductible Limit(s).

H. The limits of liability under the Policies shall be reduced by the application of the Loss Limit(s) and/or Deductible Limit(s)

Combined Minimum Loss Amount - Combined for WC ILD, WC ILR, GL ILR, and AL ILD

At eighteen (18) months after the program effective date, all incurred losses and incurred ALAE as stated under the Loss Limit(s) and/or Deductible Limit(s) above will be subject to a minimum amount of \$850,000. The combined minimum loss amount will be adjusted at a rate of 1,0625 per \$100 of audited WC payroll. In no event shall the combined minimum loss amount be less than \$850,000.

Aggregate Retention - Applies to the Incurred WC Deductible, the Incurred WC (WI only), the Incurred GL Retro and the Incurred AL Deductible.

All Paid Losses and Paid ALAE, as stated under the Loss Limit(s) and/or Deductible Limit(s) above will be stopped at an Aggregate Retention amount of \$4,900,000. The Aggregate Retention shall be adjusted at a rate of 6.125 per \$100 of audited WC payroll. In no event shall the Aggregate Retention be less than \$4,900,000.

Deductible Premium

Deductible Premium is a minimum amount that is adjustable at audit as follows:

Line of Business	Exposure Base	Exposure	Rate per \$100	Minimum Premium
WC/EL	Payroll	000,000,08	.616725	\$493,380

- A. Aggregate Deductible Charge is included.
- B. Excess Premium -- is included.
- C. Premium Taxes are included in the Deductible Premium.

Retrospective Rating Formula

Formula: [(IL + IALAE) x LCF] + Basic X TM = ERP

Components:

Incurred Losses within the Loss Limit(s) (IL) and Incurred ALAE (IALAE) times the Loss Conversion Factor (LCF) plus
Basic times

. Tax Multiplier (TM), equals
Earned Retrospective Premium (ERP), plus
Excess Premium equals
Policy premium

INDEDRSP 3/00

Minimum Retrospective Premium

The Retrospective Premium calculated is subject to a Minimum Retrospective Premium equal to the Basic times the Tax Multiplier, subject to a minimum amount of \$13,901. The Minimum Retrospective Premium will be adjusted at the first Retrospective Premium Adjustment using the audited Retrospective Subject Premium.

Maximum Retrospective Premium

The Maximum Retrospective Premium is unlimited; however, the Incurred Losses and ALAE used in the retrospective calculation shall be subject to a minimum Aggregate Retention of \$4,900,000 based on a rate of 6.125 per \$100 of audited WC payroll.

Retrospective Premium Elements

- A. Basic is a minimum amount of \$13,522 that is adjustable at a rate of 29% of audited Subject Gt. Premium.
- B. Tax Multiplier

The Tax Multiplier is based on Our current rates and is not adjustable.

The following are the average rates charged based on the state distribution of Your premium:

Line of Business	Tax Multiplier		
WC/Et WI Policy	1.028		
GL	1.028		

C. The Combined Elements will be adjusted at the first Retrospective Premium Adjustment using the audited payroll unless otherwise stated in this Agreement.

4

INDSDRSP 3/90

D. Excess Premium is a minimum amount that is adjustable as follows:

Line of Business	Exposure Base	Exposure	Rate	Minimum Premium
WC/EL - WI Policy	Payroll	If Any	.2823056 per \$100	Rate X Payroll
GL .	Revenue	106,000,000	.656849 per \$1,000	\$69,626

Premium Surcharges

The amount based on current rates is <u>\$48,811</u>, and is subject to change at audit. The Premium Surcharges are due in one installment at Program inception, except for the following states that require the Premium Surcharges to be paid in the same number of installments as the Deductible and Retrospective Premium: NY

Loss Based Assessments

As of the effective date, there are no states included in the Program that require the payment of Loss Based Assessments. If there are WC Incurred Losses in states for which Loss Based Assessments are payable, the amount(s) You are obligated to reimburse Us for will be included in the calculation of the Loss Reimbursement Fund and the Retrospective Premium Adjustments based on the effective state rates.

Other Special Charges

÷

You will be billed for actual Other Special Charges at any time. We will endeavor to bill them to you at the time they are incurred by us. We will provide you with information about the rate, application and purpose of all Other Special Charges. You will remit payment to us within twenty (20) days of the billing date for Other Special Charges.

In the Matter of the Arbitration Between:

ZURICH AMERICAN INSURANCE)
COMPANY, in its own right and as	
successor in interest to ZURICH)
INSURANCE COMPANY,)
) AAA No: 51 195 Y 00901 08
and)
ZURICH SERVICES CORPORATION) THIRD AMENDED ARBITRATION) DEMAND
Claimants,)
) COMMERCIAL ARBITRATION
γ.) RULES
ABLEST INC., ABLEST SERVICE CORP.) }
and KOOSHAREM CORPORATION dba) Panel Members:
SELECT STAFFING, INC., as successor)
interest to ABLEST INC.,) Katherine L. Billingham (Umpire)
21101) Timothy M. Yessman
Respondents.) Judge Douglas M. Moore, Jr.
real ordania.) - tuago 25 ougrao 112, 112, 010, 011
	,

Zurich American Insurance Company, in its own right and as successor-in-interest to Zurich Insurance Company, and Zurich Services Corporation, by their attorneys, Locke Lord Bissell & Liddell LLP, hereby seek arbitration of the disputes that have arisen between them and respondents Ablest Inc., Ablest Service Corp., and Koosharem Corporation dba Select Staffing, Inc. In support, claimants Zurich American Insurance Company and Zurich Services Corporation state as follows:

The Parties

- 1. Zurich American Insurance Company is in the business of providing insurance, and is the successor in interest to Zurich Insurance Company (collectively, "Zurich American").
- Zurich Services Corporation ("ZSC") is a third party administrator and provides a service and support facility for Zurich American and other companies in the Zurich insurance group.

- Ablest Inc. and Ablest Service Corp. are employee staffing companies that
 entered into insurance program agreements with Zurich American spanning the years January 1,
 1997 through January 1, 2007.
- 4. C.H. Heist Corporation ("C.H. Heist") was an employee staffing company of which Ablest was a subsidiary and entered in insurance program agreements with Zurich American from 1991 through 1996. Upon information and belief, Ablest is the successor in interest to C.H. Heist and is liable for C.H. Heist's debts and liabilities to Zurich American.
- 5. Upon information and belief, Koosharem Corporation ("Koosharem") acquired Ablest in 2007 and is the successor in interest to Ablest and is liable for Ablest's debts and liabilities. Koosharem conducts business under the name Select Staffing, Inc. Below, Ablest Inc., Ablest Service Corp. and Koosharem are referred to collectively as "Ablest."

Count I - Zurich American v. Ablest

- 6. Between January 1, 1991 and January 1, 2007, Zurich American entered into annual insurance program agreements with Ablest.
- 7. Zurich American seeks to collect amounts due from Ablest under the terms of the following fully executed agreements (collectively, the "Program Agreements"):
 - a. the Retrospective Premium Agreement with an effective date of January 1, 1992 (executed by C.H., Heist) (Exhibit A);
 - b. the Retrospective Premium Agreement with an effective date of January 1, 1993 (executed by C.H. Heist) (Exhibit B); and
 - c. the Incurred Deductible and Incurred Loss Retrospective Rating Agreement, and the Specifications to that Agreement, with program effective dates of January 1, 1997, January 1, 1998, January 1, 1999, January 1, 2000, January 1, 2001, January 1, 2002, January 1, 2003, January 1, 2004, January 1, 2005 and January 1, 2006 (1997-2000 executed by Ablest Service Corp.; 2001-2006 executed by Ablest Inc.) (Exhibit C).

- 8. Zurich American has demanded payment of the amounts due from Ablest, and Ablest has refused to pay the amounts due. Specifically:
 - a. \$1,739,429.00 is due and owing for premium and deductible amounts. (The adjustment invoices for the June 30, 2006 (partial payment received), June 30, 2007 and June 30, 2008 Valuation Dates are attached hereto as Exhibit D.)
 - b. \$116,972.00 is due and owing for audit adjustments to premium. (The audit invoices dated April 8, 2003 (WC 8445472-05) and February 2, 2004 (WC 8445472-06) are attached hereto as Exhibit E.)
- 9. After crediting Ablest for a \$150.00 payment made in January 2008, a total of \$1,856,251.00, plus interest, is due and owing to Zurich American.
- 10. Zurich American hereby demands arbitration of all disputes between Zurich American and Ablest pursuant to the terms of the Program Agreements (Ex. A at Z0008-10; Ex. B at 13-14; Ex. C at Z00021-22), which arbitration shall take place in Schaumburg, Illinois. All such disputes, including but not limited to those disputes concerning past, present and future amounts owing to Zurich American from Ablest under the Program Agreements, shall be fully and finally resolved by arbitration.
- 11. Zurich American requests from the arbitration panel an award of the full amount of this unpaid balance, plus interest, and such other or further relief as the panel of arbitrators may determine is appropriate.

Count II - ZSC v. Ablest

- 12. ZSC and Ablest entered into a Claim Services Contract for the period January 1, 2006 to January 1, 2007 (Exhibit F).
- 13. Ablest currently owes ZSC a total of \$65,767.00 for claims servicing fees under to the terms of the Claim Services Contract. (ZSC's February 15, 2008 invoice is attached hereto as Exhibit G.)

- 14. ZSC has demanded payment of the amounts due from Ablest, and Ablest has refused to pay the amounts due.
- 15. Article 27 of the Claim Services Contract provides that Ablest shall pay all of ZSC's reasonable costs and attorney fees incurred in enforcing its rights under the agreement.
- 16. ZSC hereby requests arbitration of the dispute that has arisen between ZSC and Ablest concerning amounts due and owing for claims servicing fees and attorney fees and costs under the Claim Services Contract.

Dated: June 12, 2009

Respectfully submitted,

ZURICH AMERICAN INSURANCE COMPANY

By:

Steven T. Whitmer

Meredith V. Hattendorf

LOCKE LORD BISSELL & LIDDELL LLP

111 South Wacker Drive Chicago, Illinois 60606

Tel. 312.443.1869 (S. Whitmer)

Retrospective Prem Agreemen

Page 1.

RETROSPECTIVE PREMIUM AGREEMENT - INFORMATION PAGES

RETROSPECTIVE PREMIUM AGREEMENT Agreement No. 68579 - 92

1. NAME AND ADDRESS OF INSURED

C.H. HEIST CORPORATION 810 NORTH BELCHER ROAD CLEARWATER, FLORIDA 34625

2. NAME AND ADDRESS OF COMPANY

ZURICH INSURANCE COMPANY (Z) Zurich Towers 1400 American Lane Schaumburg, Illinois 60196 - 1056

3. POLICY PERIODS AND POLICIES SUBJECT TO AND EXCLUDED FROM THIS AGREEMENT

Effective 12:01 A.M., Standard Time, 01/01/92, Expiring 12:01 A.M., Standard Time, 01/01/93, at the address of Insured stated above.

- a. Policy Period Option (Selection indicated by [X])
 - [X] Annual Policy Period Premium Computation Option
 - [] Cumulative Policy Period Premium Computation Option

b. Policy Numbers Subject

Company	Line of Business	Effective/Expiration	Policy No.
Ż	Workers Comp	01/01/92 - 01/01/93	WC 6515929~01
\mathbf{z}	Comm Gen'l Liab	01/01/92 - 01/01/93	GL06516101-01
${f z}$	Business Auto	01/01/92 - 01/01/93	BAP6516102-01
${f z}$	Texas Auto	01/01/92 - 01/01/93	. TAP6516103-01
${f z}$	Owners, Contractors		:
	Protective	01/01/92 - 01/01/93	. OCP6516165-01
Z	Owners, Contractors	•	•
	Protective	01/01/9201/01/93	OCP6516166-01
${f z}$	Owners, Contractors		
	Protective	01/01/92 - 01/01/93	OCP6516167-01

and any other policies which afford the same or similar insurance issued during this policy period.

EXHIBIT.

Retrospective Premi Agreement

Page 2.

- c. Policy Numbers Policy or Coverage Excluded NONE
- 4. EARNED RETROSPECTIVE PREMIUM AND EXCESS LOSS PREMIUM FACTORS AND RATES SUBJECT TO REVISION FOR EACH ANNUAL POLICY PERIOD

WC Payroll as defined in this Agreement Excludes Self-Insured states but Includes Stop Gap Payroll for covered entities.

a. Basic Premium for this policy period.

\$9,070,880 multiplied by 1.404 per \$100 of Audited WC Payroll.

Estimated Annual Basic Premium is: \$127,352, adjustable on the basis herein described.

 Excess Loss Premium - Each Accident - Workers Compensation for this policy period.

\$9,070,880 multiplied by .1764 per \$100 of Audited WC Payroll.

Estimated Annual Excess Loss Premium - Each Accident - Workers Compensation is: \$16,000, adjustable on the basis herein described.

- c. Loss Factors for this policy period. Applies to Losses and Allocated Claim Expenses.
 - 1) 1.224 multiplied by Incurred Losses for New York Workers Compensation.
 - 2) 1.110 multiplied by Incurred Losses for All Other.
- d. Estimated Average Premium Tax Factor for this policy period 1.039. Adjustable as described in Section B.,1.,g. of this Agreement.
- e. Minimum Retrospective Premium for this policy period.

\$9,070,880 multiplied by 1.457 per \$100 of Audited \(\square\) WC Payroll.

Estimated Annual Minimum Retrospective Premium is: \$132,203, adjustable on the basis herein described.

f. Maximum Retrospective Premium for this policy period.

\$9,070,880 multiplied by 33.401 per \$100 of Audited WC Payroll.

Retrospective Prem. Agreement

Page 3.

Estimated Annual Maximum Retrospective Premium is: \$3,029,754, adjustable on the basis herein described.

Cumulative Policy Period Premium Computation Option. Total Incurred Losses as herein defined from each elapsed policy period shall be included in each Retrospective Premium Computation up to the Cumulative Maximum Retrospective Premium at the time of each such computation.

q. Workers Compensation Residual Market Subsidy Charges (Excess Premium) for this policy period.

.1009 multiplied by Audited WC Standard Premium.

21811111 1282351 Ju Estimated Annual WC Residual Market Subsidy Charges are: \$54,159, adjustable on the basis herein described.

h. Automobile Liability Residual Market Subsidy Charges (Excess Premium) for this policy period.

.0121 multiplied by Audited AL Standard Premium.

Estimated Annual Automobile Liability Residual Market Subsidy Charges are: \$3,366, adjustable on the basis herein described.

- 5. LOSS LIMITS FOR THIS POLICY PERIOD
 - a. Workers Compensation Policies
 - 1) \$ 250,000 each accident involving one or more employees for Workers Compensation as provided under the laws of any State, Territory, Possession or the Federal Government, and Voluntary Compensation or Other States Coverage.
 - 2) \$ 250,000 each accident involving one or more employees arising out of Employers' Liability Coverage.
 - 3) Allocated Loss Expense is payable by the Insured in addition to these Loss Limits.
 - b. Commercial General Liability Policies or Policies Providing the Same or Similar Insurance
 - 1) \$ 500,000 each occurrence involving one or more claimants arising out of any coverage or coverages provided by the policy on a combined basis.
 - 2) Allocated Loss Expense is payable by the Insured in addition γ to these Loss Limits.